





### About Us

Websters is an independent, owner-managed Estate Agent established in 2012 by Michael Webster alongside a team offering 35 years combined experience within the local area.

We specialise in both sales and lettings and the standards we set ourselves and work to are extremely high. Rest assured that you are in safe hands; we are regulated by The Property Ombudsman, and are members of The National Approved Letting Scheme and Tenancy Deposit Scheme.

We pride ourselves in being friendly, approachable, motivated, hard working and always professional.

Enthusiasm and determination are at the forefront in the way that Websters' team performs; no request is too small or too much trouble!

The services that we offer are second to none and our fresh approach means that we offer an individual tailor-made service to all our customers; as standard and at no extra cost.









### Prime Location

Our high profile designer-styled office is situated in a prime location in Twickenham. An easily visible corner location with nearby parking; large window displays give our bright and welcoming office the edge.

We focus on selling our services to property owners in Twickenham, East Twickenham, St. Margarets, Strawberry Hill, Teddington, The Hamptons, Whitton, Isleworth and Richmond.



### Effective Marketing

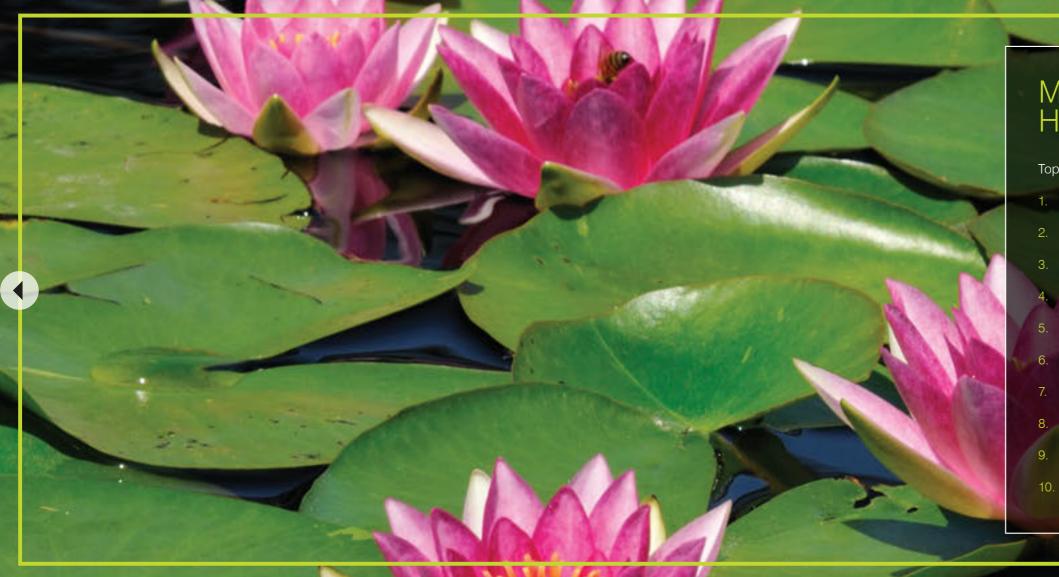
- Stunning illuminated window displays in our prime location office
- Innovative user-friendly website with full-screen property details
- Professional photography, floorplans and EPC
- Choice of full colour brochure options with bespoke marketing packages
- Premium listings option for online advertising
- Email alerts about new properties to all potential customers
- Eye catching property boards
- Fully supervised open days and accompanied viewings
- Advertising on Rightmove, FindaProperty, Zoopla and Prime Location











# Make the most of your Home for Viewings

Top 10 Quick and Easy Tips

- Paint front door
- New doormat
- 3. Pot of flowers by front door
- Clean windows
- Leave internal doors open (not toilet)
- 5. Tidy up clear cluttered rooms
- Open a few windows / patio doors
- Leave lights on in dull rooms
- 9. Put pets outside or at neighbours
- 10. Tidy garden and mow lawn



### Need some Advice?

Removals

Solicitors

Mortgage Advice

Surveyors

Builders

Gardeners

Just ask; we will be delighted to help!



### Our Customer Promise

#### At Websters we aim to:

- Provide a unique, outstanding and memorable level of customer service to all our clients;
- Listen to your specific needs and requirements and then create a bespoke package that suits both you and your home;
- Provide realistic and achievable property appraisals;
- Give weekly feedback with honest and constructive advice;
- Achieve a stress free and smooth running process, with the best possible price and end result all within the required timescale.

We hope that all our customers will be delighted with the service they receive, and will happily recommend us as their 'Agent of Choice'.



# Our Local Community

The key to our success at Websters is the Local Community; by positively supporting local businesses, schools and other organisations we aim to make a difference.

#### Our Strategy to achieve this includes:

- Promotion of Events and Businesses visit Local News on our Website
- Sponsorship of School Events and Individual Charities
- Donations to Local Charities
- Support of sporting clubs and groups



### Contact Us...

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# Find Us...

Pop into the office to discuss how we can help.



